

WINGATE WATER UTILITY
BILLING AND DISCONNECTION POLICY

Utility customers are billed for services and charges for services and goods provided in the prior calendar month. The Town invoices all customers on or by the first (1st) day of each month.

Payments are due no later than 5:00 p.m. on the 15th day of each month.

Payments received after 5:00 p.m. on the 15th will be marked delinquent, and a 10% late fee will be assessed to both the water and wastewater charges.

To avoid disconnection, payment in full must be received no later than 8:30 a.m. on the 25th day of the month.

If payment in full is not received on the 25th day of the month, water service will be shut off until the balance including the 10% penalty is paid in full along with a \$75.00 reconnect fee.

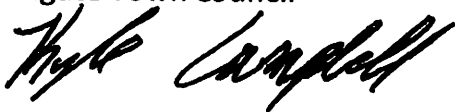
To avoid shut off, full payment must be received before 8:30 a.m. on the 25th day of each month.

Request for Reconnection Monday through Friday from 8:00 a.m. till 5:00 p.m. the charge is \$75.00. The charge for reconnection received after 5:00 p.m. on weekdays, Saturday, Sunday, or Federal Holidays is \$150.00.

If you wish to contact the Town offices, you may call and leave a message at 765-275-2407. Messages are checked weekly. Or you can send an email to townofwingate@tds.net or you can send a letter to the Town Council at Town of Wingate Utilities, P.O. 253, Wingate Indiana 47994.

If you experience a water emergency, please call or text Jay Busse at 765-366-6084.

Wingate Town Council



Kyle Campbell
Town Council President